



## **Competition rules**

### **1. Organisation**

The current competition "Survey about the Expats' content preferences" (hereafter "the Competition") is organised by the non-profit organisation visit.brussels (hereafter "visit.brussels" or "the organiser"), whose head office is located at 1000 Bruxelles, 2-4 Rue Royale.

The personal information you provide will solely be used for the visit.brussels and agenda.brussels newsletter communication, as per Article 7 of the present competition rules.

### **2. Conditions of participation**

2.1 Participation in the Competition is exclusively reserved for individual persons aged 18 years and over.

2.2 Members of staff of visit.brussels are not eligible to participate in the Competition (a). Also not eligible are persons who (b) have any direct or indirect legal ties with the organiser or with any of the companies involved in either the organisation or the distribution of the Competition, and (c) have a direct association with any of the aforementioned (ascending line of parentage or descending line of offspring, spouses, cohabiting partners, brothers and sisters).

2.3 Only one participation per person is permitted. Any participants who attempts to participate numerous times by using several email addresses or different identities, or any other means that aims to participate more than once, will be automatically disqualified from the competition.

### **3. Accessibility and duration**

The Competition is accessible on the Be Expat Be Brussels newsletter sent on June 23<sup>rd</sup> 2020 and on The Bulletin and it will remain accessible until 19<sup>th</sup> July.

Consult The Bulletin's privacy policy [here](#).

### **4. Terms of participation**

4.1. In order to participate, the participant must:

- Answer the specific question(s) of the Competition, as well as the subsidiary question ;
- Accept our data protection conditions : <https://visit.brussels/en/article/private-life>.

Those who have not answered to all the questions of the survey will not be eligible for the raffle. The winners will be those who have correctly answered the question and whose answer to the subsidiary question is closest to, and inferior to, the exact answer. In the event of a tie, the winners will be decided by random draw made by Maria Carmen Frigerio.

4.2. The process of determining the winners will take place within 3 calendar days of the closing date of the competition (19<sup>th</sup> July). The winners will be informed of their win by email sent exclusively by visit.brussels within 3 days of the competition closing date.

Winners who do not claim their prize within 5 calendar days (24<sup>th</sup> July) of receipt of this email, cannot, once this period has expired, claim their prize. Prizes claimed will be sent by regular post, or

where applicable by email, at the cost of the Organiser. Unclaimed prizes will not be redistributed to participants.

4.3. Losers will not receive any email or communication notifying them of the fact that they have not won any prize.

## **5. Prize**

5.1. The organiser will award one prize per winner. There will be 5 winners.

The prize consists of the following : a gourmet basket containing 8 Brussels' products.

5.2. A maximum prize is awarded per participant and per household. If several participants from the same household are winners, the winner of the biggest prize will keep his/her prize, the other participants will not be entitled to any prize.

5.3. Prizes won cannot be returned or exchanged.

5.4. The organiser reserves the right to change the prizes of the Competition at its sole discretion but for a similar value. The organiser makes no guarantee, explicit or implied, as to the nature, quality or adequacy of the prize for a particular purpose.

## **6. Responsibility of the organiser**

6.1. The organiser reserves the right to modify the organisation of the Competition, to suspend it or to end it at any time and without prior notice in the event of force majeure or any exceptional circumstances beyond its control, such as an Internet malfunction, or any other problem with connections to telecommunication networks, computers, Internet providers and servers, and this without giving rise to any claim of any nature from the participants or any other person.

6.2. Unless due to professional or intentional misconduct, neither the organiser nor its staff, nor third parties called upon in connection with the Competition can be held responsible for possible damages of any nature whether occurring during participation in the Competition or resulting from the organisation of the Competition, the designation of winners, or the attribution or non-attribution of prizes. Nor can they be held responsible for alterations, suspensions or cancellations in relation to the previous point.

6.3. The organiser cannot, in any way, be held responsible for the incorrect or unclear entry of data supplied by participants, leading to an erroneous or unknown email or postal address, or telephone number of any participant.

## **7. Personal data**

7.1. The organiser will handle the personal data collected during this campaign pursuant to the Act of 20 July 2018 on the protection of individuals with regard to the processing of personal data and the Act of 13 June 2005 on electronic communication.

7.2. The personal data of participants is processed in accordance with **Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the processing of personal data. free circulation of these data, and repealing Directive 95/46 / EC (General Data Protection Regulation)**, for the purposes of the smooth running of the campaign, and in particular in order to get in touch with the participants.

7.3. Participants have a right to access and edit the personal data and have the right to oppose the use of their personal data for purposes such as direct marketing. To do so, they simply need to send a letter to the following address: Rue Royale 2-4, 1000 Brussels, or send an email to: [dataprivacy@visit.brussels](mailto:dataprivacy@visit.brussels), along with a copy of their identity card attached (only recto/front-side).

7.4. The organisers will take all the necessary measures to protect the confidentiality of the data. By confirming the transmission of their data, participants recognise that the transmission of data online is never entirely risk-free.

### **8. Request for information**

8.1. All complaints, claims or requests for information concerning the Competition must be addressed by email to [europa@visit.brussels](mailto:europa@visit.brussels), visit.brussels will, when possible, do its best to reply to such complaints and/or remarks. The absence of response can in no way be considered as agreement by the organiser with what has been written.

8.2. The organiser will not respond to any request by telephone concerning the Competition.

### **9. Adherence to regulations**

The act of participating in the competition implies full and total acceptance of these regulations.

### **10. Applicable law and jurisdiction**

The current regulations and their interpretation are governed by Belgian law.

The Parties shall endeavour to amicably resolve any dispute to which this Competition may give rise, in particular concerning its validity, interpretation, performance or termination. Failing this, any dispute which cannot be settled amicably by the parties, shall be decided by an arbitral tribunal composed of one arbitrator. The arbitrator shall be appointed (i) by mutual consent of the parties within 10 (ten) days the start of the proceedings (ii) or by CEPANI (the Belgian Arbitration and Mediation Centre) in the event of failure to appoint by mutual consent at the end of the aforementioned 10 (ten) day period. The arbitrator shall rule in accordance with Belgian law. The costs of the arbitration and expertise shall be borne by the losing party, and in the event of difficulty in application, shall be divided between the parties in the proportion to be arbitrated by the arbitrator.

### **11. Miscellaneous**

In the event that one of the clauses of the current regulations is considered null and void, all remaining terms and conditions will remain in force.

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