France > UK

Assistance on French terminal for formalities if needed

With direct access from A16 motorway (or after Pit Stop if not accepted for travel)



France > UK

Border facilities building: Eurotunnel Border Service

A dedicated Eurotunnel team 'Eurotunnel Border Service' will assist drivers 24/7:

- ✓ to complete the FR/EU Export and UK Import formalities
- to contact customs brokers (RDE) if needed*
- ✓ to print documents



* EBS will be the official representative of RDE in contract with Eurotunnel

UK > France

At Centre Douane SIVEP: Eurotunnel Border Service

A dedicated Eurotunnel team 'Eurotunnel Border Service' will assist drivers 24/7:

- to facilitate customs and sanitary inspections
- ✓ to finalise or amend FR/EU Import formalities (customs and sanitary)



* EBS will be the official representative of RDE in contract with Eurotunnel / RDE will also be present on site